

What if the Animal Aunt has to leave?

Occasionally due to sickness, family emergency, injury etc. an Animal Aunt may have to leave a job. The Aunt can contact ANIMAL AUNTS at any time 24hrs per day. We will immediately get another Aunt to take over. Your home and animals will not be left unattended, and we will inform you or your emergency contact as soon as possible.

What if I am delayed on return?

Please try to inform the Animal Aunt as soon as possible so that if they have another assignment to go on to we can arrange temporary cover for you. We will not leave your home and animals unattended.

What if I need someone urgently?

We can usually find someone even at very short notice.

What do I do if I feel the Animal Aunt is unsuitable?

In spite of the care we take to match your requirements to a suitable Animal Aunt, if for any reason you are unhappy, please ring us and we will find someone else.

In an emergency.....

Before you leave your Animal Aunt will go through the checklist with you - please fill in emergency numbers for vets, plumbers, electricians, burglar alarm (+ codes etc.) and family, friends. Whatever the emergency the Animal Aunt will deal with it quickly and professionally and let you or the emergency contact know as soon as possible.

Any other questions?

Please ring us on 01730 821529

Animal Aunts

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...She has a lovely manner with our dogs and is a very quick learner. Our four seven week old puppies thrived under her care - were well fed and in a settled routine. I would have no hesitation in recommending Karen to your clients. Her only flaw is that she is terrifically hard working and takes on more work than her brief on her own initiative. It is rare to find such a traditional work ethic in one so young these days.

Just a quick note to thank you for, as usual, looking after everything so well while we were away. House and garden looked rather better than when we left I thought. As for Sophie, the ungrateful beast has just about been forgiven for her indifference to our return.....

Thank you for arranging Jackie Blake's stay here while we were away. The dog & cat had a wonderful time and we thoroughly enjoyed coming back to a house full of flowers and a pot of delicious soup!
Thank you particularly for doing it all at rather short notice - will try to be better organised in future!

Dear Madam
this letter should have been written about two months ago, but its message is not diminished by time. I'd like to thank you for arranging Roger Oliver as an "Animal Uncle". It was a privilege and a joy to meet him, and to witness at first hand his amazingly high standard of care. As I wrote to him, in my thank-you letter, I could never emulate his standards, but the memory of them is something to which to aspire.....

26th August 02
Dear Mr Mc Nica,
I am writing to you to let you know how thrilled we were to have had one of your Animal Aunts, Chris Reed from Capel-le-fenre, to look after our three much loved dogs, ditto house, garden and resident builder!!
Not only were the dogs beautifully looked after, walked even more than usual, they had also learned one or two manners in our absence. The house was cleaner than when we left it and we arrived home to a loaf of freshly made bread and spaghetti bolognese!

Dear Gillie,
This small note comes with a very big THANKYOU for so kindly setting out Lawrence at such a last minute scenario. We was so calm and caring presence for my "most back-yard". Thanks a million.

20th January 2003
Dear Animal Aunts
Juliet & Bob did the most wonderful job & house sitting while we were away over Christmas & New Year. The house & dog were perfect when we got back.



THE House and Animal Sitters
Since 1987

**Going away on holiday
or business?
Going into hospital?
Out at work?
Worried about pets?
Security?**

Responsible, experienced people will live-in and look after your household and animals including domestic pets, farm stock, horses and the more exotic species while you are away

Animal Aunts was created by Gillie McNicol in 1987 to provide a new concept of animal care, home care, and security. Gillie has worked professionally with horses, livestock and domestic animals both in the U.K. and abroad. In 1982-1984 she ran the Crete branch of the Hellenic Animal Welfare Fund. Gillie has an expert office team who between them have extensive experience in caring for animals including horses, livestock and domestic animals. Using their expertise they can select the most suitable "Aunt" to look after your home and animals.

Animal Aunts comprise a team of approximately 500 people who have a wide variety of experience in caring for animals of all types. The "Aunts" (be they female, male or couples) are all interviewed personally and must provide impeccable references. We have never needed to advertise for Animal Aunts as every week up to 30 people apply. We can therefore be very selective and maintain the high standard of our team.

Animal Aunts may come from any walk of life and be aged from 21 to over 80. What they all have in common is integrity, honesty, fitness, a love of animals and the knowledge and experience to care for them.

Animal Aunts are based all over the country and are available to travel anywhere the job requires, including abroad. Animal Aunts have cared for animals all over Europe from Greece to Sweden, in the USA, and even Australia. So wherever you are we can help you.

When our family goes away



Animal Aunts provides an unique service which takes the worry out of holidays, business trips, weekends away or spells in hospital. We offer you peace of mind in the knowledge that your animals are happy and your house secure while you are away.

Who will exercise the horse, feed the chickens or sheep, take the dogs for a walk, talk to the parrot or stroke the cat? Who will love your animals as you do?

Animal Aunts will do all of this - **AND MORE**

The Aunts enhance the security for your house by "being there" almost 24 hours a day. They will water your plants, forward your mail, keep the house tidy, the garden ticking over and buy food for your return if required.

Other services can be arranged:

- In certain areas daily visits to feed cats, exercise dogs and horses, water plants.
- Continuing training of your puppies, kittens, horses, etc.
- Relief Stable Management.
- Relief cattery / kennel management
- Take your pet to the vet.
- Post-operative care for your pet.
- Your transport to and from the airport.
- Property and animal care during probate.

Whatever you choose, **Animal Aunts** are flexible and will tailor their services to suit your individual needs.

Who are Animal Aunts?

teachers, ex-services, veterinary nurses, builders, civil servants, tree surgeons, smallholders, farmers, orchardists, professional grooms, ex-police & river police, writers, actors, artists, photographers, embroiderers, knitters, early retired, vets, gamekeepers, fish farmers, gardeners, doctors, Police dog-handlers, ex Royal Stud Groom, nannies, housekeepers, butlers, chauffeurs, retired riding school owners, retired senior managers, zoo keepers, cooks, large New Zealand team, they all love animals and have knowledge & experience in their care

How much does it cost?

Rates are based on the number & type of animals involved and the work necessary for their care. All fees are split, 75% to the Aunt, 25% to the Agency. Ring us on 01730 821529 with details of your animals and we shall give you an immediate quote.

Other costs:

You also pay the Animal Aunt travel expenses which we always aim to keep to a minimum. There is a daily food allowance for the Aunt's fresh food (basics should be on the property) which should be given to the Aunt at the start of the booking.

Insurance:

Clients should have normal house and contents insurance in force. Any valuables should also be insured against accidental damage. Please see the Terms & Conditions - particularly condition c. for the Aunt.

Aunts are insured under a group policy which covers them for up to £2,000,000 against their negligence. The Animal Aunt is not liable for breakdown or damage due to normal wear and tear.

Some household insurance policies become void if the householder is away for more than a specified number of days. Please check with your insurer that having an Animal Aunt will enable you to remain fully covered.

We like an Aunt to come and stay!

